

Quality Policy - UK SAF CH

Owner:	UK SAF CH Programme Manager
Reference:	P01
Version:	2
Effective Date	11/09/2024

Revision History		
Date	Version	Significant Changes
22/07/2024	1.0	Implementation of document control
11/09/24	2.0	Addition of commitment to ISO 9001:2025

Quality Policy - UK SAF CH

We have established this quality policy to be consistent with the purpose and context of our organisation. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory and legislative requirements as well as our commitment to continually improve our management system.

Customer focus: As an organisation, we have made a commitment to understand our current and future customers' needs, to meet their requirements and strive to exceed their expectations by working collaboratively.

Leadership: Our 'Top Management' have committed to complying with the requirements of ISO 9001:2015 Quality Management System Requirements, having achieved certification to this standard, certificate number 212825/A/0001/UK/En. As an organisation our top management have also committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organisation, we recognise that people are the essence of any good business and that their full involvement enables their abilities to be used for our benefit.

Process approach: As an organisation, we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our quality management system; it is one of our main annual objectives.

Evidence-based decision making: As an organisation, we have committed to be open and transparent and only make decisions relating to our QMS following an analysis of relevant data and information.

Relationship management: We recognise that an organisation and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy is also to meet the requirements of other interested parties and to address our social, environmental, charitable, regulatory and legislative responsibilities.

We have produced quality objectives which relate to this policy and they can be found in document R03 Quality Objectives.

This policy is available/communicated to all interested parties as well as being made available to the wider community through publication on our website safclearinghouse.uk and intranet.

Authorised by:



Name: Prof Mohamed Pourkashanian

Position: Managing Director

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Review Date 11/09/25